

CONNECT PARTICIPANT JOURNEY

Connecting and Communicating in a Non-Technical Way



KICK-OFF

- Psychometric Assessment
- Group Debrief
- Self - Reflection

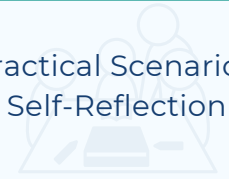


MODULE 1: UNDERSTANDING SELF AND OTHERS

- Intrapersonal communication
- Understanding self through a psychometric tool
- Leading Self
- Understanding what we need from others and our environment
- Impact on others – professionalism, etiquette & social skills (Professional Presence)

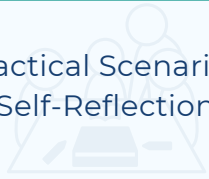
GROUP COACHING

Practical Scenarios
Self-Reflection



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Practical Scenarios
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MODULE 2: MEANINGFUL CONNECTIONS

- Showing empathy
- Actively listening
- Building strong relationships (trust, openness, respect, authenticity, positivity)
- Collaborate more
- Navigating difficult conversations

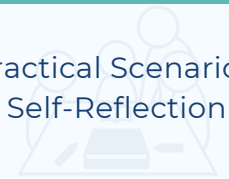


MODULE 3: MAKING AN IMPACT

- Influencing others (for the right reasons)
- Resolving conflict
- Creating presence
- Negotiating for mutual benefit
- Communicating with impact

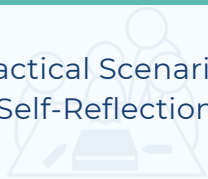
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MODULE 4: BUILD MY TOOLKIT

- Listening techniques
- Powerful questions
- Storytelling
- Reaching your audience
- Giving and receiving feedback
- Testing yourself

CLOSE-OUT

- Participants recognition
- Transfer of learning
- Next steps

